ADEConnect – Portal Release Notes

May 28, 2014

1. Introduction

The document communicates the newest updates for the ADEConnect portal. It also documents expected messaging from the ADEConnect sign in screen and the ADEConnect portal.

ADE Connect is available through a District or Charter Student Information System or through the ADEConnect sign on screen. Both options provide single sign on access to ADE applications.

2. Compatible Products

ADEConnect portal is intended to be used with any one of the following browsers:

- Internet Explorer (IE) 8+ [Browser and Compatibility Modes]
  - ✓ Entity Administrative portal access requires IE8 or higher

- Google Chrome 24+
- Mozilla Firefox 18+
- Safari

3. Updates

Accessing ADEConnect through your Student Information System:

1. 'Change Password' and 'Register For Password Reset' links will not be available on your ADEConnect home page.
2. The Reports tab is available for Entity Administrators
3. Through your Student Information System, multiple districts or schools can be accessed in ADEConnect.   Your ADE applications and Entity Administrator link will appear under each applicable district or school.

ADEConnect Sign in Screen

The following messaging will be displayed under specific circumstances:

Action	Message Displayed
Access will be denied for a Student Information System user attempting to sign in to ADEConnect using the sign in screen	Access Denied Sorry, you do not have the correct ADEConnect or ADE Application access. Please contact your school or System Administrator for further assistance. Once of the following error conditions exists: 1. You are attempting to sign in using the ADEConnect sign in screen, but you are required to use your site's Student Information System to access ADEConnect. 2. Your Student Information System is not set up with your first name, last name, and email address. 3. You do not have authorization to the ADE Application you are attempting to access.
Entering an invalid User Name or Password 6 or more times:	"Due to exceeding the maximum number of sign in attempts, your account has been temporarily locked. Please wait 15 minutes and try again. For further assistance, contact the ADE Support Center. Thank you."

Entering a User Name and Password for an account that has been disabled	"The user name or password is incorrect"

Change Password Screen

1. All input fields on the Change Password screen will be cleared when "Change Password" is clicked but errors have occurred. Reentries of all change password fields are required until the password is successfully changed.
I.e. Current Password, New Password, Confirm Password.

IE11

1. IE11 users will be able to access the Entity Administrative portal. A manual update to Compatibility mode settings may be required to the 'Document Mode' and 'User Agent String' fields. These fields must be set to IE8 or greater.

Action	Message Displayed
If IE11 is detected in an incorrect Compatibility mode, a message is displayed when the Entity Administrator portal link is clicked:	**WARNING! Unsupported Browser Detected** We have detected that you are using the 'Compatibility Mode' of Internet Explorer. Internet Explorer version 8 or higher is required to access the Entity Admin portal. Please contact the ADE Support Center for further assistance Phone: (602) 542-7378 Toll free: 1(866) 577-9636 Fax: (602) 542-2560 Hours: Monday - Friday, 8:00AM - 5:00PM E-mail: adesupport@azed.gov

Reporting

1. 'District ID' and 'District Name' fields added to both the ADEConnect Activity and the Administrative Application Association Reports.

2. 'District Only' report parameter option added to both the ADEConnect Activity and the Administrative Application Association Reports for the ADE Admin or IMS Admin level user only.

3. Report export drop down menu options have been updated to:

- CSV [comma delimited]
- PDF
- Excel

4. Frequently Asked Questions

Q) Who should I contact to report bugs, issues, or submit enhancement requests?
A) Please email the ADE Support Center at: ADESupport@azed.gov