# Step by Step Instruction:

How to Submit the Second Review of Applications Report in CNP Verification Reporting

Professional Standards Learning Code: 3110 Length: 30 minutes



Revised December 2019

"Step by Step Instruction: How to Submit the Second Review of Applications Report in CNP Verification Reporting" is intended for the School Food Authorities in the state of Arizona. All regulations are specific to operating the National School Lunch Program under the direction of the Arizona Department of Education.

# Step by Step *Instruction:* How to Submit the Second Review of **Applications** Report in CNP Verification Reporting

#### **Intended Audience and Content**

- This How-To-Guide is intended for Local Educational Agencies (LEAs) operating the National School Lunch Program (NSLP) who are required to conduct a second review of the initial eligibility determinations for all household applications.
- The following slides provide guidance on how to submit the results of the second review of applications in CNP Verification Reporting. This report is also referred to as the FNS 742-A Report.
- Attendees are expected to already understand how to process school meal applications for meal benefits prior to reviewing this How-To-Guide. Please refer to the <u>ADE Online Training Library</u> and review the How-To-Guide below before continuing:
  - How to Process Household Applications

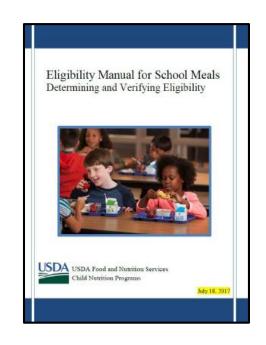
# Step by Step *Instruction:* How to Submit the Second Review of **Applications** Report in CNP Verification Reporting

#### **Objectives**

At the end of this training, attendees should be able to:

- know why certain LEAs are required to complete the second review of applications;
- comprehend what the second review of applications entails and how to conduct the second review activities;
- implement best practices on how to obtain second review documentation;
- be able to successfully log in to CNP Verification Reporting; and
- understand how to submit the Second Review of Applications Report in CNP Verification Reporting.

Step by Step *Instruction:* How to Submit the Second Review of Applications Report in CNP Verification Reporting



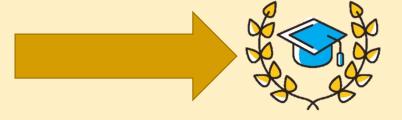
The instruction within this How-To-Guide is based on guidance from USDA's Eligibility Manual for School Meals, 2017.

Section 3 – Processing Applications (page 51)

It is recommended to review the USDA's Eligibility Manual for School Meals in addition to reviewing this course for complete guidance on processing household applications. Click <a href="here">here</a> to access the USDA's Eligibility Manual for School Meals.

# Comprehension Check

- Throughout this guide there will be comprehension quiz questions to test your knowledge and help you apply what you're learning.
- Be sure to review these quiz questions and the answers, available within the guide.
- This icon will indicate a comprehension quiz question, and the background of the slides will be a light mustard like you see on this slide.



# The Step by Step Instruction will review:

The Second Review of Applications	Slides 7 – 18
Documenting Changes and Application Counts	Slides 19 – 21
Completing the Second Review of Applications Report	Slides 22 – 34

#### **High Administrative Risk and Error**

The second review of applications is required for LEAs who have demonstrated a high amount of errors or risk during an Administrative Review (AR) in areas of eligibility determinations on household applications, certification, and/or verification.

The Healthy, Hunger-Free Kids Act of 2010 adapted this final rule in hopes to aid in the integrity of the Child Nutrition Programs and reduce future potential administrative errors.

#### **Conducting the Second Review**

LEAs who are required to conduct the second review of applications will be contacted by the Arizona Department of Education (ADE) at the beginning of the school year via e-mail.

When LEAs are required to conduct the second review, they must perform a re-evaluation of the initial eligibility determinations made by the original determining official on <u>all</u> household applications that were processed as free, reduced-price, and paid.

- The confirming official or the person who conducts this re-evaluation, <u>must</u> be someone other than the original determining official and is required to be trained on how to process household applications.
- Please note that re-evaluations of household applications must be done using the current year's Income Eligibility Guidelines (IEGs).

#### **Re-Evaluation of Applications**

The confirming official must confirm that the following have been completed on the initial application determination:

- Signature of an adult household member
- Last four digits of a Social Security Number (or an indication of "none")
- Names of all household members, including the children for whom the application is made
- Indication of:
  - the income received by the household as a whole; or
  - the applicable Assistance Program and case number; or
  - the applicable program, for applications based on Other Source Categorical Eligibility.

# Comprehension Check

#### What is the Second Review of Applications?

- A. An extra review that the State agency is required to conduct for LEAs who have demonstrated a high level of error associated with eligibility benefits.
- B. When the LEA is required to conduct a second review of applications using the previous year's IEGs.
- C. A review conducted by the LEA that requires a re-evaluation of the initial eligibility determinations.

# Comprehension Check

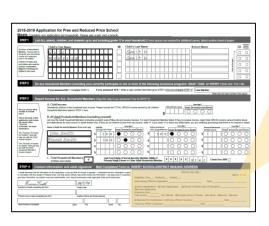
#### What is the Second Review of Applications?

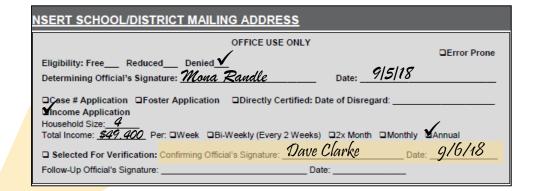
- A. An extra review that the State agency is required to conduct for LEAs who have demonstrated a high level of error associated with eligibility benefits.
- B. When the LEA is required to conduct a second review of applications using the previous year's IEGs.
- C. A review conducted by the LEA that requires a re-evaluation of the initial eligibility determinations.

The Second Review of Applications is completed by LEAs who are required to conduct a re-evaluation of applications after the initial eligibility determinations have been made. This re-evaluation must be done using the current year's IEGs and is required to be done prior to informing the household of their eligibility benefits.

#### **Applications Certified Correctly**

For applications that were found to be certified <u>correctly</u> as either free, reduced-price, or paid during the re-evaluation will simply need to be signed and dated by the confirming official. Please see the highlighted fields in the example below:

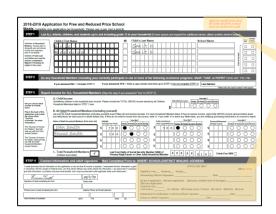


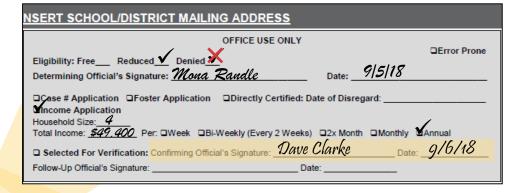


#### **Applications Certified Incorrectly**

Applications that were found to be certified <u>incorrectly</u> as either free reduced-price, or paid during the re-evaluation will still need to be signed and dated by the confirming official, but the change in eligibility status will need to be documented and corrected. Please see the highlighted fields in

the example below:





Application originally certified as denied, but was found incorrect because of a calculation error.

Application was changed to reduced on 9/6.

Dave Clarke 9/16/18

#### **General Requirements of the Second Review**

- All applications regardless of their original eligibility determination, received on or prior to October 31<sup>st</sup>, are required to be re-evaluated.
- The second review must be conducted prior to the household being notified of their eligibility determination.
- The second review cannot delay the application from being processed in a timely manner.
- Regardless of the second review, the LEA is required to notify the household of the child's eligibility determination no later than 10 operating days after receiving the application.

#### Reporting the Results of the Second Review

- To fulfill all requirements of the second review process, the Second Review of Applications Report must be submitted to ADE.
- All applications that were submitted to the LEA on or before October 31<sup>st</sup> must be included in the report.
- The Second Review of Applications Report will be available for submission in CNP Verification Reporting each year by November 16<sup>th</sup>.
- The final due date for the Second Review of Applications Report is February 1<sup>st</sup>.
  - It is recommended to submit the *Second Review Report* prior to the final due date to avoid a late submission.

# Comprehension Check

# Which applications are required to be included in the second review?

- A. All applications that are reviewed on or prior to October 31<sup>st</sup> for the current school must be included.
- B. All applications that have been reviewed in past year must be included.
- C. Only 3% of applications that are reviewed on or prior to October 31<sup>st</sup> for the current school year must be included.

# Comprehension Check

Which applications are required to be included in the second review?

- A. All applications that are reviewed on or prior to October 31<sup>st</sup> for the current school must be included.
- B. All applications that have been reviewed in past year must be included.
- C. Only 3% of applications that are reviewed on or prior to October 31<sup>st</sup> for the current school year must be included.

It is important for LEAs to include all applications that are reviewed on or prior to October 31<sup>st</sup> in the second review. This should aid LEAs who have demonstrated a high level of error to increase their accuracy of certifying meal benefits.

# Documenting Changes and Application Counts

#### Documenting Changes and Application Counts

#### Collecting the Required Data

It is important for the LEA to document any changes that occurred during the reevaluations to ease the burden of collecting this data at the time the report is being submitted.

A tool has been created to assist LEAs in obtaining this data. Please note that this tool is not required if the LEA prefers to document their application information using a different method.

 To locate the Second Review Aggregate Tool, click <u>here</u>.

Local Ec	Dep Jucation	artment al Agei	of Agricult	ure, F ond F	ood an	d Nutrition  v of Appl	Service ications	Tem	plate	
State agencies must report the to						h 15th) for al ed under 7 C				As) selected
This is a DRAFT TEMPLATE to be the official FNS-742a spreadsheet.	State Agenci	es are not	required to us	se this	format. b		n training if t	hev find		
State Agency: SFA/I			SFA/LEA ID: SFA/LEA NAME:				School Year: From: 20 To: 20			
1-1: Total number of schools in L	EA:				1-2: Tot	al number of	enrolled stu	dents in	LEA:	
1-3: Total number of applications: Report all applications subject to second review			1-4: Total number of applications eligibility determinations: Flegort all applications resulting in determination due to the second re					a change	ed .	
For each initial eligibility del	1-5: termination (A	Results , B, & C).	report the nur	mber of	y Initial f applicat , b, c, &	Eligibility Det ions for each i d).	termination result catego	ry (1, 2,	& 3), and error-	source
A. FREE- Determined as FREE b application	esed on	B. REDUCED PRICE- as REDUCED PRICE application			CE base	E based on C. PAID-			Determined as PAID based on application	
1. NO CHANGE:		1. NO CHANGE:					1. NO CHANGE:			
Changed to REDUCED PRICE:		2. Changed to FREE:					2. Changed to FREE:			
a. Incomplete application error:		a. Incomplete application erro					a. Incomplete application error:			
b. Categorical eligibility error:		b. Categorical eligibility error:					b. Categorical eligibility error:			
c. Gross income calculation error:		c. Gross income calculation error:					c. Gross income calculation error:			
d. Other error:		d. Other error:					d. Other error:			
3. Changed to PAID:		3. Changed to PAID:					Changed to REDUCED PRICE:			
a. Incomplete application error:			a. Incomplete application error:			a. Incomplete application error:				
b. Categorical eligibility error:			b. Gross income calculation error:				b. Categorical eligibility error:			
c. Gross income calculation error:			c. Other error:			c. Gross income calculation error:				
d. Other error:								d. 0	Other error:	

Second Review Aggregate Tool

#### Documenting Changes and Application Counts

#### **Data Collection Checklist**

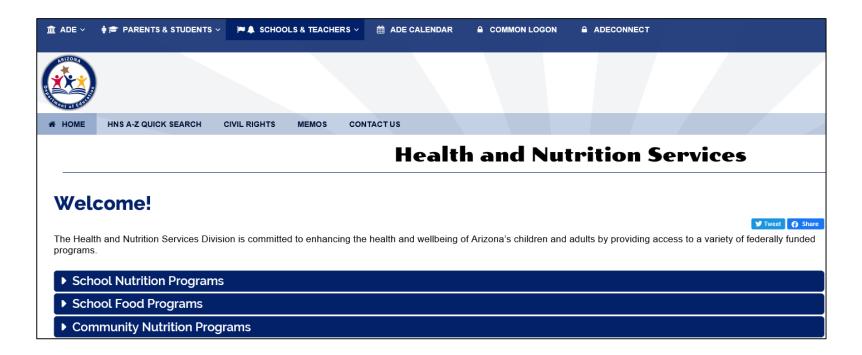
To successfully submit the Second Review of Applications Report, ensure that the following information is collected throughout the year when household applications are being processed and certified:

- ✓ Total number of applications
- Total number of applications that changed eligibility determinations by category of free, reduced, and paid (if any)
- ✓ The reason for the change in eligibility; ex: incomplete application, income calculation error, etc.

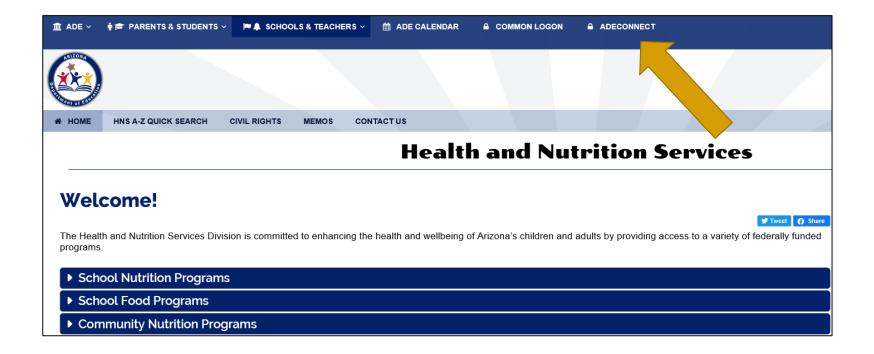
Regardless of how this information is collected, LEAs will want to keep track of this information while each household application is processed to ensure that submitting the *Second Review of Applications Report* is simple and organized.



1. Go to the ADE Health and Nutrition Webpage: <a href="http://www.azed.gov/hns/">http://www.azed.gov/hns/</a>.



2. Click on ADECONNECT found on the top of the webpage.



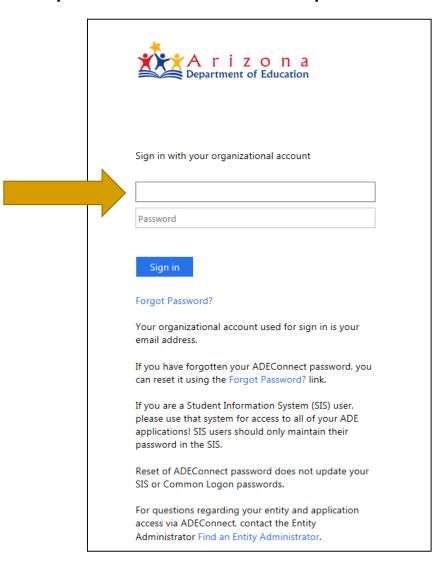
A new webpage will load. It should look like this screen:





\*Please note, some users are able to access ADEConnect through their Student Information System (SISe) and are not required to enter a username and password.

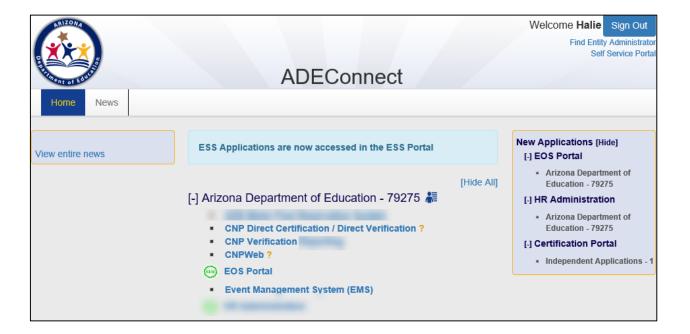
#### 3. Enter your username and password.



\*Please note, some users are able to access ADEConnect through their Student Information System (SIS) and are not required to enter a username and password.

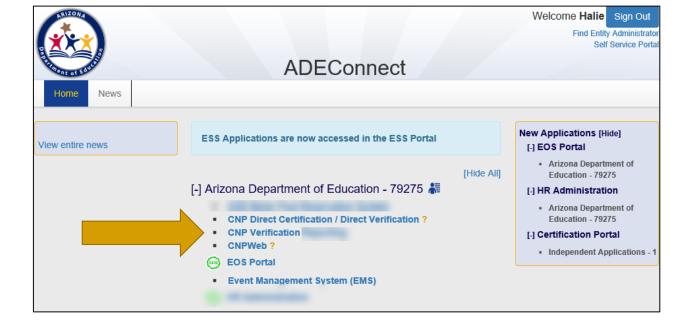
You have successfully logged into ADEConnect.

After logging in, your webpage will show all ADEConnect applications you have access to.



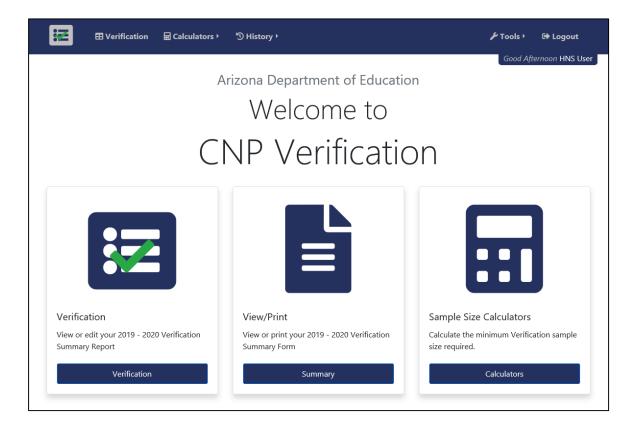
# 4. Click on CNP Verification.

Completing the Second Review of Applications Report

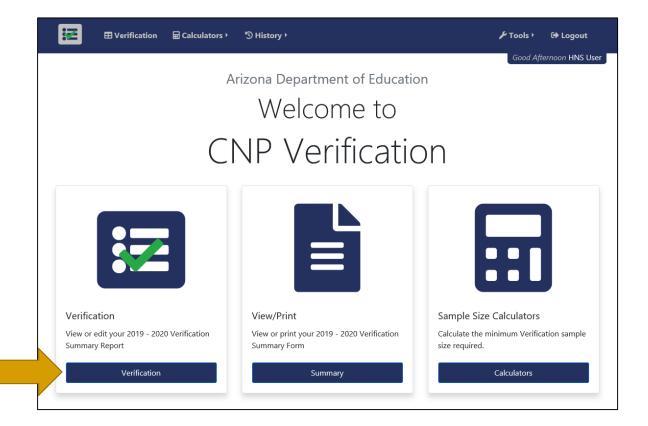


You have successfully logged into CNP Verification.

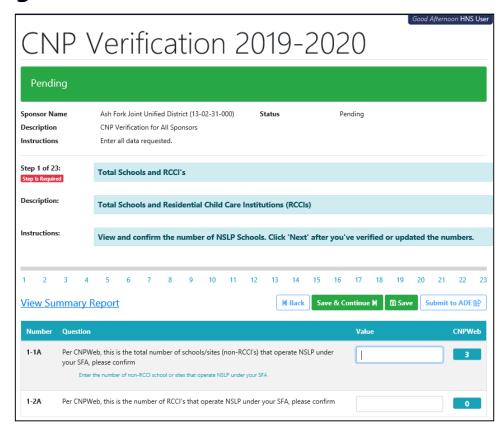
A new screen will load. It should look like this:



5. Click Verification.

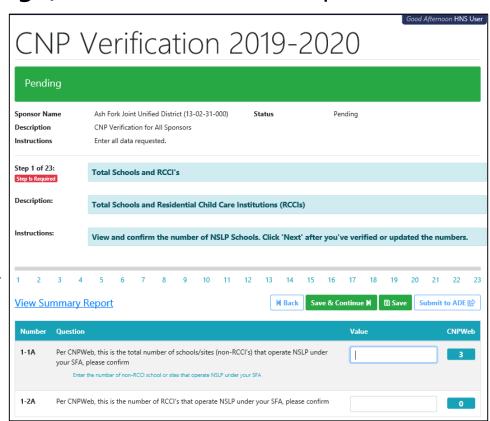


#### A new webpage will load. It should look like this screen:

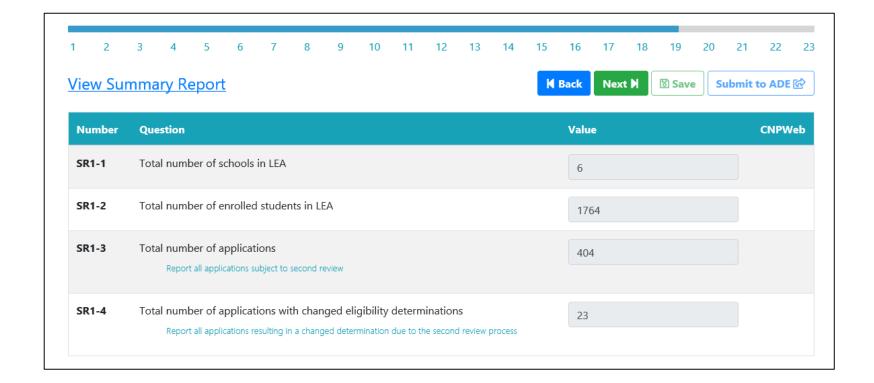


\*Please note, this is the same page that will load when you are submitting the Verification Summary Report (VSR). Ideally, the user will complete the VSR with the

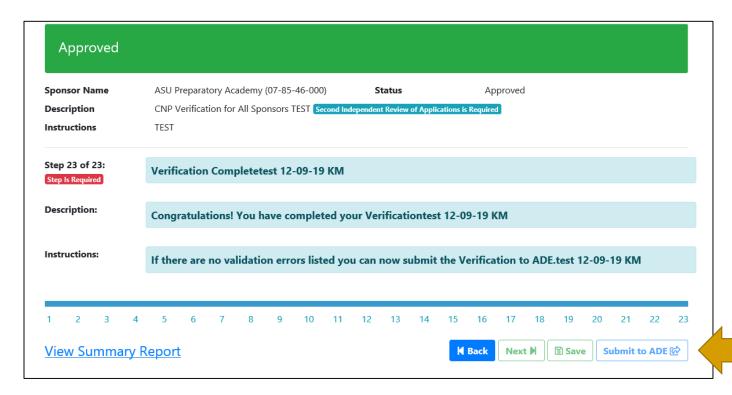
6. Page by page, answer the fillable questions in the VSR.



7. The Second Review of Applications Report will be completed on pages 19 through 22.



8. Once you have completed all required pages within both reports, click Submit to ADE .



<sup>\*</sup>Please note, the user has the option to either save or submit their report to ADE. The user can save their work and come back to the report to make edits on any pages at a later date if need be.

# Technical Assistance

If you have any questions about processing household applications, use:

The Eligibility Manual for School Meals at:

https://cms.azed.gov/home/GetDocumentFile?id=595e4a163217
e115acbc32bd

For other questions about the Second Review of Applications, please contact your School Nutrition Programs Specialist.

#### End of Training

#### **ADE Online Training Library**

Online trainings are easy to use and available year round. Directors and staff are encouraged to complete these trainings as a way to review previously learned subjects, or as an introduction to a regulation. Most guides are also available in Spanish.

Please take some time to browse through the <u>ADE Online Training</u> <u>Library</u> to review additional resources.



#### End of Training

# Congratulations!

You have completed the **Step by Step Instruction: How to Submit** the **Second Review of Applications Report in CNP Verification.** 

In order to count this training towards your Professional Standards training hours, the training content must align with your job duties.

- Information to include when documenting this training for Professional Standards:
  - Training Title: Step by Step Instruction: How to Submit the Second Review of Applications Report in CNP Verification
  - Learning Code: 3110
  - Key Area: 3000- Administration
  - Length: 30 minutes
- Please note, attendees must document the amount of training hours indicated on the training despite the amount of time it takes to complete it.

Request a Certificate

#### End of Training

# Requesting a Training Certificate

Please click on the link below to complete a brief survey about this training. Once the survey is complete, you will be able to print your certificate of completion from Survey Monkey. This will not appear in your Event Management System (EMS) Account.

https://www.surveymonkey.com/r/OnlineHowToGuides

The information below is for your reference when completing the survey.

Training Title: Step by Step Instruction: How to Submit the Second Review of Applications in CNP Verification

Professional Standards Learning Code: **3110** 

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To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at <a href="http://www.ascr.usda.gov/complaint\_filing\_cust.html">http://www.ascr.usda.gov/complaint\_filing\_cust.html</a>, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: <a href="mailto:program.intake@usda.gov">program.intake@usda.gov</a>.

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