

TO: Arizona Local Education Agency (LEA)

FROM: Meghan Balmer and Lisa Pavelek, PCG

CC: Markay Adams, Lisa DeWitt, and Karen Grady, AHCCCS
Chris Brown, Angela Odom, Alissa Trollinger, ADE
Go Solutions
SEAS

RE: Telehealth and Medicaid School Based Claiming (MSBC)
Program

DATE: April 14, 2020

Public Consulting Group (PCG) supports Arizona Health Care Cost Containment System (AHCCCS) in managing the MSBC Program. In response to COVID-19 and increasing access to health services to Arizona students, AHCCCS is allowing some school-based health services to be rendered via telehealth effective March 30, 2020.

For a complete list of services, provider types, procedure codes, and applicable modifiers see the attached '*MEDICAID SCHOOL BASED CLAIMS RATES AS OF 3-30-2020*' AHCCCS published fee schedule.

Some general information regarding telehealth services in the MSBC Program:

1. All providers who render telehealth services and bill for services in the MSBC Program are required to be registered with AHCCCS Provider Registration.
2. Providers currently AHCCCS registered, do not require a re-registration as a telehealth provider.
3. There are restrictions on provider types allowed to bill telehealth services in the MSBC Program, reference the updated fee schedule effective 3-30-2020.
4. Group services via teletherapy are allowed to be billed in the MSBC Program.

<https://www.azahcccs.gov/PlansProviders/Downloads/MedicalCodingResources/MedicalCodingResourcesFAQ.pdf>

5. There is no change to current place of service (POS) codes for school-based services. Only 03, 12, and 99 POS codes are allowable for the MSBC Program.
6. The updated fee schedule reflects provider type, procedure code, and modifier combinations allowable for telehealth.
7. Providers who render telehealth services are required to maintain service documentation.

8. Providers who render telehealth services are required to continue to monitor and report progress on goals prescribed within the Individualized Education Program (IEP).
9. Refer to the link below from the Arizona Department of Education on guidance on IEP amendment requirements.

Questions and Answers for Implementing IDEA Part B During the COVID-19 Pandemic

link: <https://www.azed.gov/communications/files/2020/03/Existing-Guidance-on-Special-Education-3.18.2020-1.pdf>

All MSBC program compliance requirements are still applicable to any telehealth service rendered, and LEAs must continue to maintain and store all direct service documentation. If PCG can provide further input or address any questions, please do not hesitate to contact us by phone at (877) 877-8011 or by email at azdsc@pcgus.com.