



Dispute Resolution Summary FY25

Jeff Studer, Director of Dispute Resolution

ESS Special Education Director
Check-in Meeting



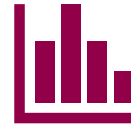
State Complaint Data Overview

State Complaint Overview FY25



Complaint Totals

160 Received
50 Did not qualify
15 Withdrawn
81 Reports Issued



Complaint Origin

71% District
55% Elementary
19% HS
91% Filed online



Allegations

Top 3:
Service Delivery
Accommodations
Evaluation Req.

§ 300.153 contains the regulations for accepting a state complaint

Top 3 Allegations: FY23 – FY25

FY 23

Service Delivery

IEP Review

Evaluation Request

FY 24

Service Delivery

Accommodations

IEP Review

FY 25

Service Delivery

Accommodations

Evaluation Request

PEAs were found in compliance 70% of the time in FY23

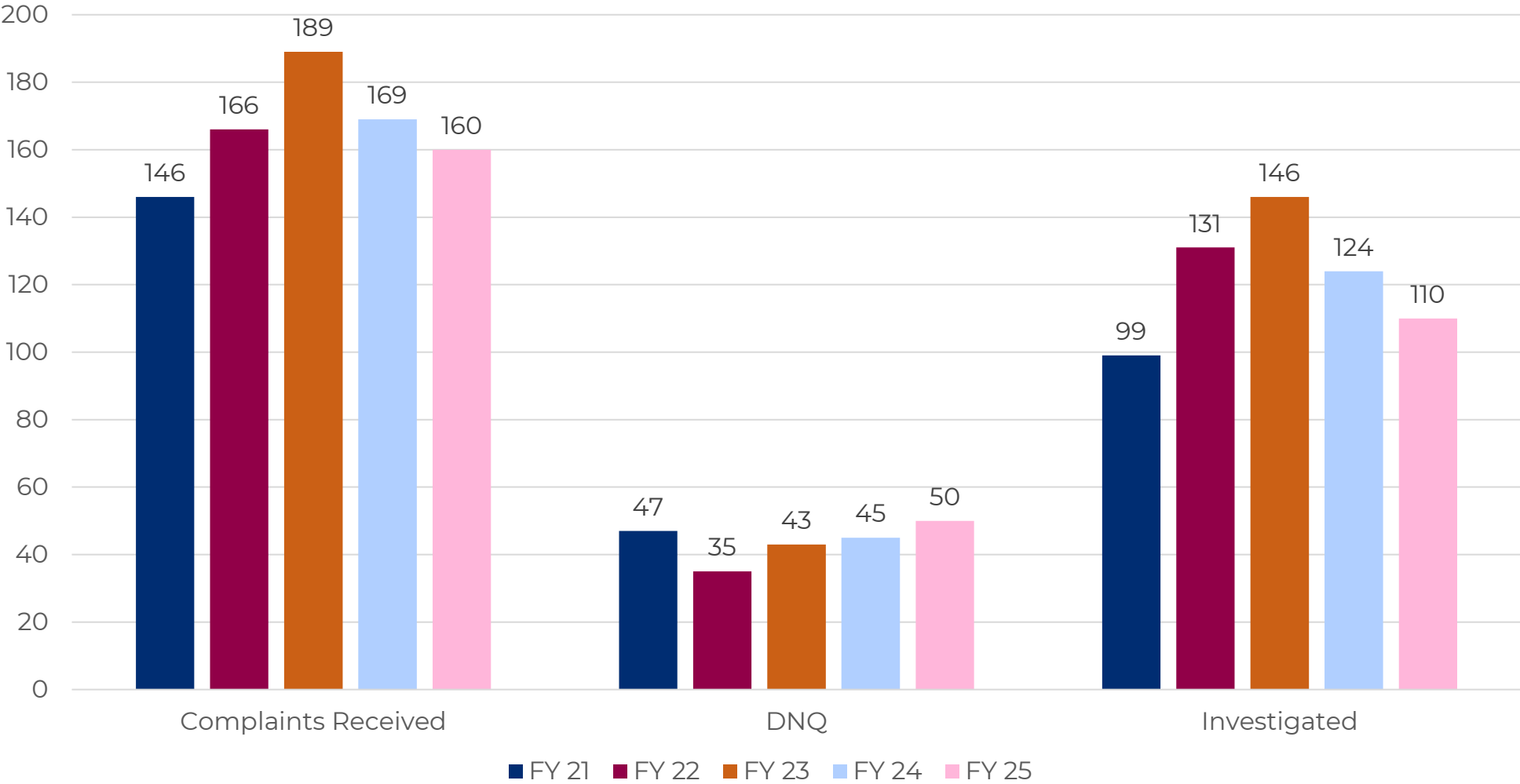
PEAs were found in compliance 59% of the time in FY24

PEAs were found in compliance 48% of the time in FY25

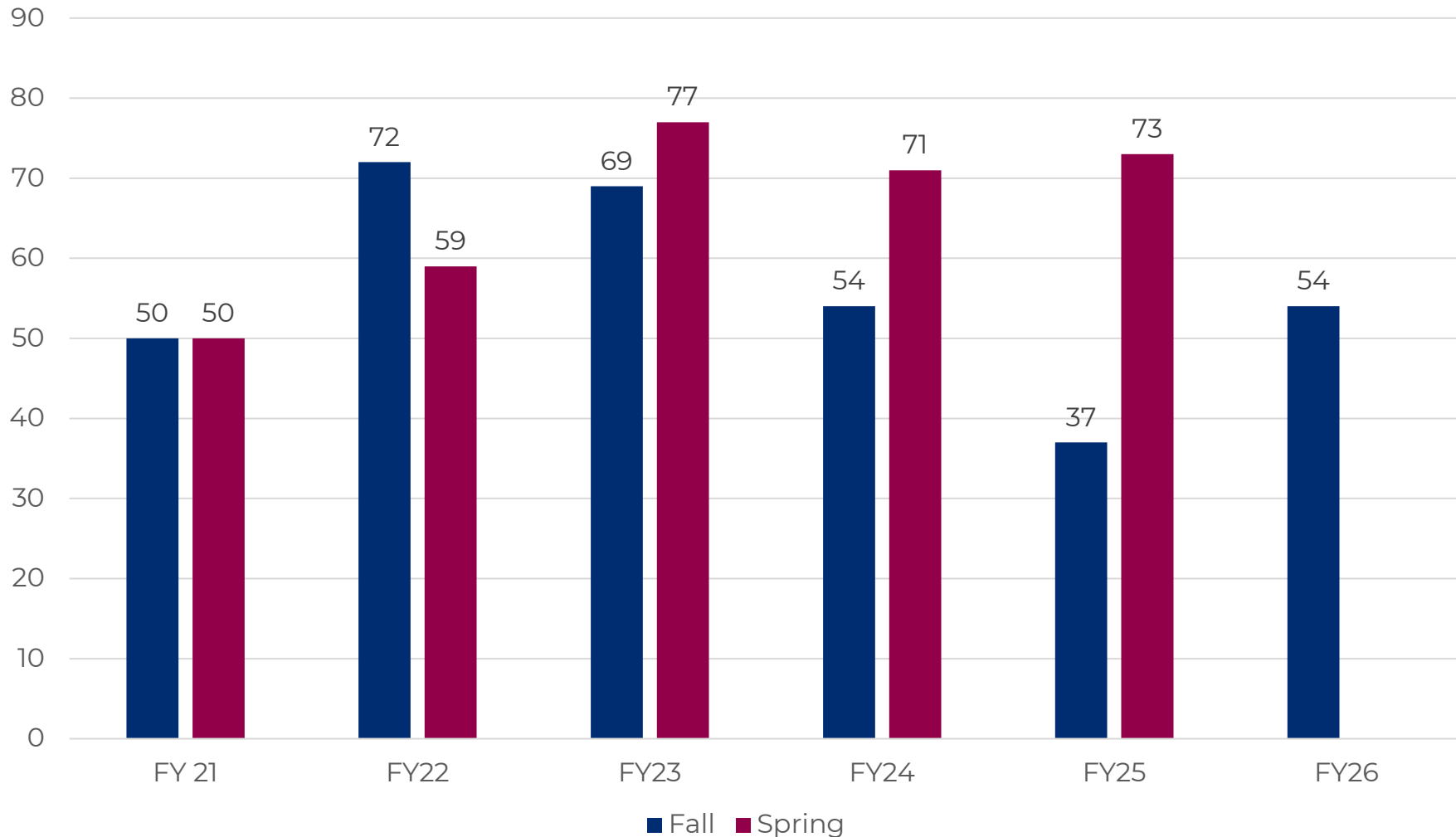
Over the past 3 years, PEAs were found in compliance 59% of the time.

<Impact of new OSEP guidance>

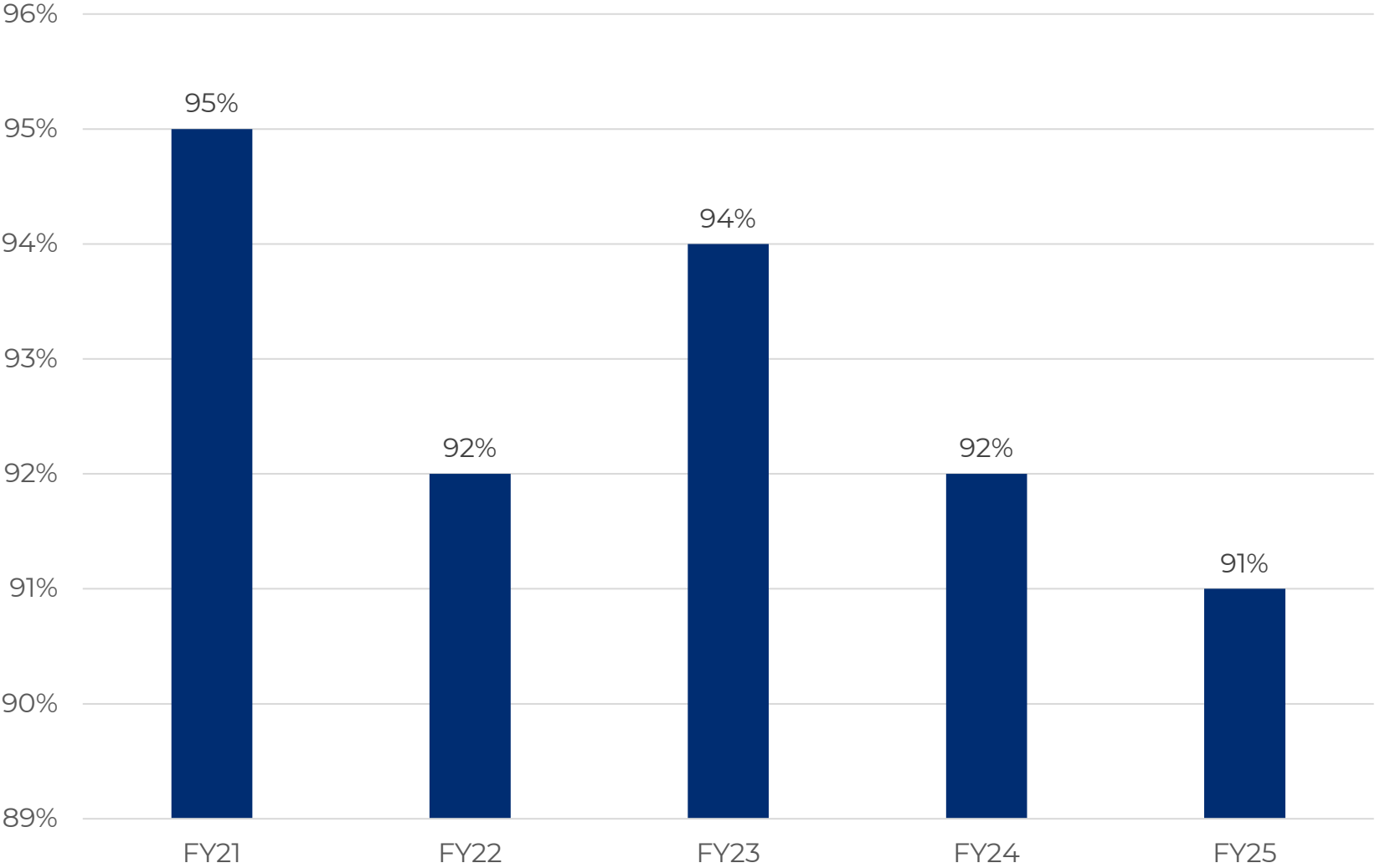
Complaint Comparison FY 2021-2025



Complaints Investigated by Fiscal Year (Fall/Spring)



Online Complaint Submissions by Fiscal Year





IDEA Allegations Investigated FY 25

202 Allegations Investigated

59% Found in Compliance

Top 3 Issues Investigated

Service Delivery: 16%

Accommodations: 10%

Evaluation Request: 9%

Top 2 Non-Compliance Findings

Service Delivery

Accommodations

Other Areas Not Investigated FY25

123 Allegations Not Investigated

Guidance Provided to Complainant

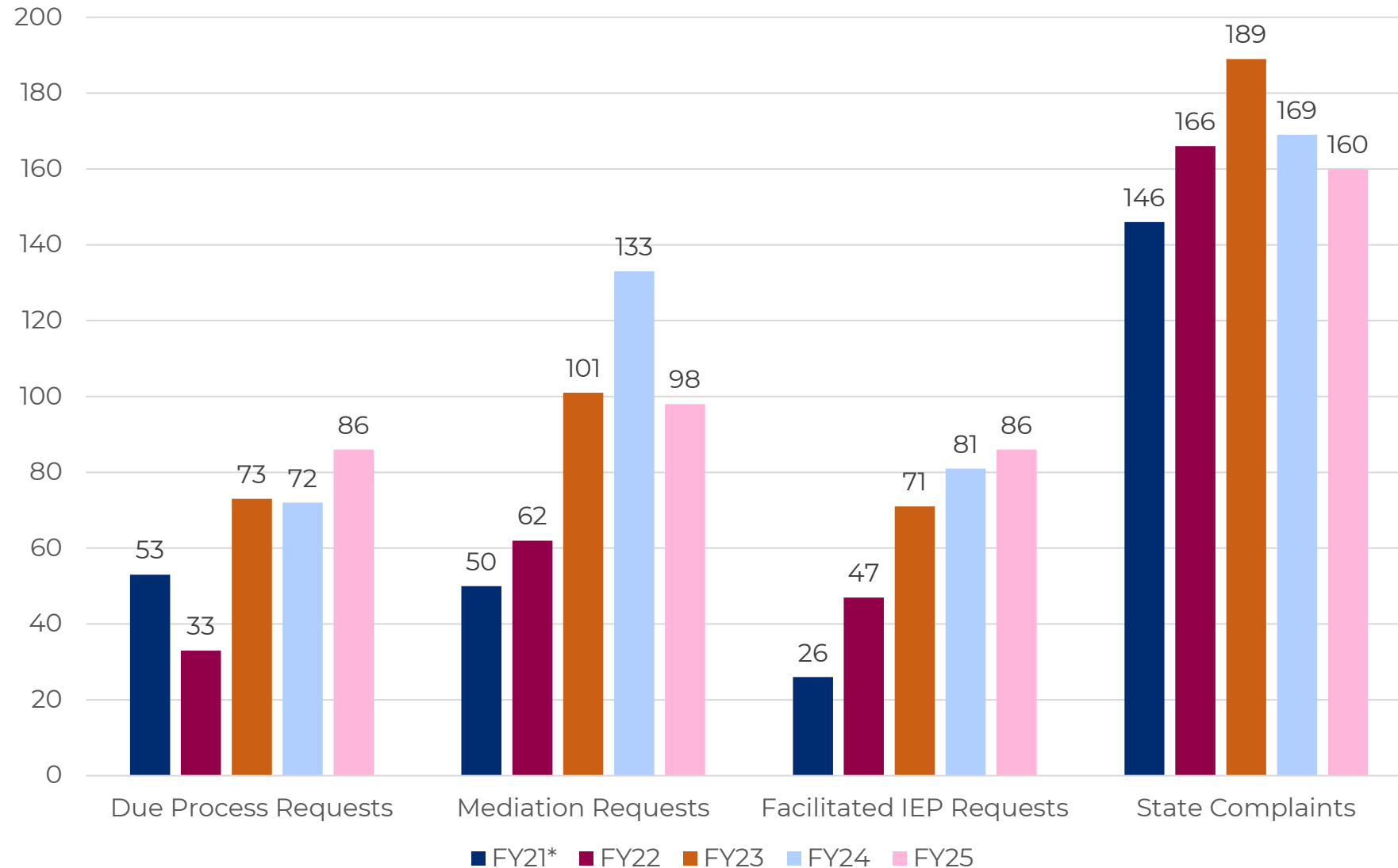
- 40% Not IDEA
- 19% Local Level Issues
- 11% Hypothetical or Future Violation
- 8% IEP Team Decisions
- 7% Allegations Older than 1 Year
- 6% Inaccurate Information
- 5% Other
- 4% Discrimination

- <1% Restraint and Seclusion
- <1% 504 Plans
- <1% FERPA
- <1% Bullying



All Dispute Resolution Options Data Overview

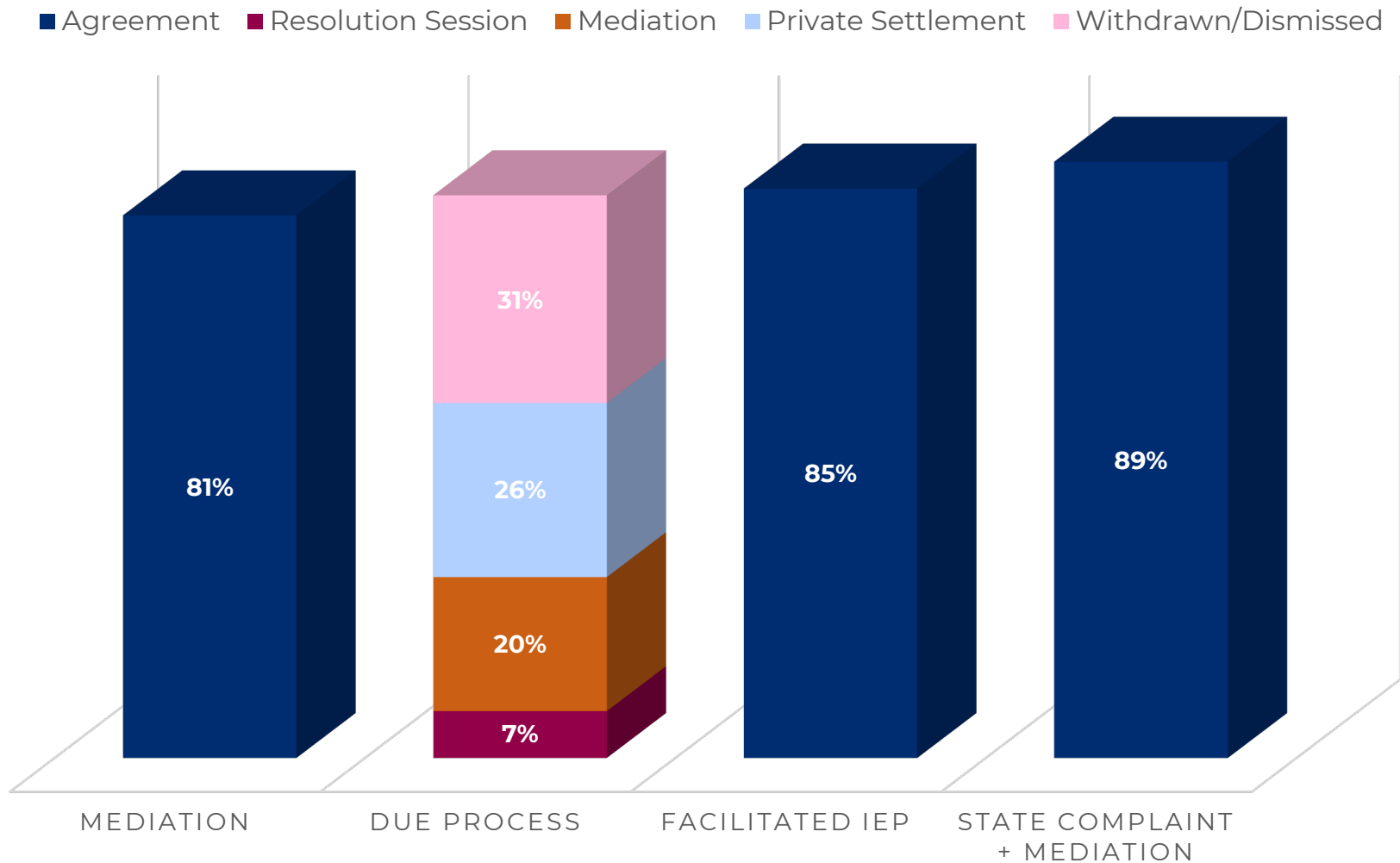
Dispute Resolution Options FY21-25



*COVID-19 impact

Percent Agreement by Dispute Resolution Option

FY 25





Contact Us

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