Attendance Guidance FAQ Document

1. How come my data in my SIS is not aligning with what I see in AZEDs?
    a. Check for any Integrity Errors (can be found in the INTEG15 report)
        i. Integrity Category needs to be set to “Support Program”
        ii. Please reach out if you are unsure how to clear a certain error
    b. Check to see if SIS is setup properly (important to stay in contact with SIS representatives)

2. Why do I not see the students I uploaded today in AZEDs?
    a. An overnight process occurs nightly for the data to be fed into AZEDs from the SIS. This is due to AZEDs checking for any integrity errors before being processed. You will not see the changes until the next day.

3. I fixed the errors but still see no change. What do I do?
    a. If this is the case, try to do a manual sync of the data. This will usually clear up if data is still not shown. If the issue still persists, please contact us.

4. How often should I be uploading my attendance data?
    a. On a weekly basis, according to program requirements. This ensures that any integrity issues or errors are resolved in a timely manner.